

# Making the most of IRONMAN Weekend

**EVENT DATES: SEPT. 18-22, 2025**RACE DAY: SEPT. 21, 2025

Help visitors feel welcome AND help your business stand out!

**10,000** Visitors

**\$7M** Economic Impact

# **TO-DO LIST FOR BUSINESSES:**

**Staff up:** 10,000 visitors will arrive by car, and air. 2,500 athletes will have bikes.

Stock up: Food, coffee, wine, beer, and "athlete-friendly" items like smoothies and high-protein meals will move quickly.

**Spiff up:** Clean up storefronts and common spaces to create a great first impression.

**Educate your staff:** Share event details, benefits, timelines, and traffic impacts with your team. The more they know about the event the better they can connect with and assist visitors and leave a lasting impression.

**Update your online info:** Hours, directions, parking tips, and any specials should be posted on Google and social media.

Adjust Deliveries: Avoid scheduling deliveries on Race Day (Sunday). Let vendors know about access restrictions.

Inform Regulars: Let customers know how to reach you and what to expect on race weekend.

**Use Show Your Badge:** Attract athletes and volunteers with visible perks. **Review:** Maps, closures, FAQs, and updates at VisitTri-Cities.com/IRONMAN

### **ADAPTATIONS & IDEAS**

**Extend Your Hours:** Be open early or late to serve more customers.

Bring Business Outside: Use sidewalk space for retail, outdoor dining, and to-go stations if you're on the route.

Games While You Wait: Simple outdoor games or activities help keep guests engaged.

**Team Building Opportunity:** Not opening on race day? Use the time for a staff service project or team outing. **Hotels:** Consider offering an early "IRONMAN Breakfast" starting ~4:00 a.m. or provide grab-and-go options.

## **CELEBRATE IRONMAN WEEKEND**

Create an IRONMAN Special: A sandwich, roll, or drink named for the race adds fun. No discount required!

**Join the Action:** Volunteer, attend the IRONMAN Village, cheer from the sidelines, or sign-up kids for the IRONKIDS race.

**Welcome Visitors:** Hang signs, write messages in chalk, or wave flags.

Be Social: Follow @TriCitiesWA and use #IRONMAN703Washington and #IMWashingtonTriCities to engage online.

Show Sherpa & Volunteer Love: A small thank-you or freebie goes a long way for the behind-the-scenes heroes of race day.

### **RESOURCES AVAILABLE**

Visit Tri-Cities Office 7130 W. Grandridge Blvd., Suite B, Kennewick VisitTri-Cities.com/IRONMAN

### What you'll find:

- Visitor Guides & Brochures
- Volunteer & Race Info
- Course Maps & Closures





